CLAIMS

- 1. A system for managing computer performance, comprising:
- a server connected to a network link;
- a data storage device including:
- a system activity database, said system activity database storing activity records and environmental records; and
- an auxiliary database; said data storage device in communication with said server;
 - a client system in communication with said server;
- a system monitor program executable by said server, said system monitor program including a user interface; and
- a system activity analysis program executable by said server; wherein upon execution said system activity analysis program causes said server to search said system activity database and said auxiliary database, retrieve data relating to a request for analysis of a task, and present said data to a user on said client system.

2. The system of claim 1, wherein said activity records comprise fields including: an activity record identifier; an activity flag; a unique task name; amount of storage allocated; name of initial program invoked; a pointer to a list of additional storage requests; a count of number of additional storage requests; a pointer to a list of data sets used; a count of number of additional storage requests; a pointer to a list of locks used; a count of number of additional storage requests; execution start time; and execution end time.

- 3. The system of claim 2, wherein said activity records are generated by said system monitor program in response to tasks executed via either of said client system and said server.
- 4. The system of claim 1 wherein said environmental records comprise fields including:

environmental record identifier; environmental flags; program/product name; time stamp for change, addition, or deletion; name of vendor for product; and phone number for contact of said vendor.

- 5. The system of claim 4, wherein said environmental records are generated by said system monitor program via said user interface.
- 6. The system of claim 1, wherein said data stored in said system activity database are periodically transferred to said auxiliary database.
 - 7. A method for managing computer system performance, comprising: receiving a request to initiate a system activity analysis program; invoking said program; receiving a task name; searching at least one database for said task name; retrieving data associated with said task name; and displaying said data to said user.
 - 8. The method of claim 7, further comprising: receiving a request to run a contention analysis report; searching said database for data relating to said request; displaying said data to said user.
- 9. The method of claim 7, wherein said task name is associated with an error encountered.
- 10. The method of claim 7, wherein said data associated with said task name includes information acquired during previous executions of said task.

- 11. The method of claim 10, wherein said information acquired is retrieved from an activity record for said task.
- 12. A storage medium encoded with machine-readable computer program code for managing computer system performance, the storage medium including instructions for causing the computer system to implement a method, comprising:

receiving a request to initiate a system activity analysis program; invoking said program; receiving a task name; searching at least one database for said task name; retrieving data associated with said task name; and displaying said data to said user.

13. The storage medium of claim 12, further comprising instructions for causing the computer system to implement:

receiving a request to run a contention analysis report; searching said database for data relating to said request; displaying said data to said user.

14. The storage medium of claim 12, wherein said task name is associated with an error encountered by said computer system.

- 15. The storage medium of claim 12, wherein said data associated with said task name includes information acquired during previous executions of said task.
- 16. The storage medium of claim 15, wherein said information acquired is retrieved from an activity record for said task.